











"E"	Environmental	Comment
	<p>Greenhouse gases</p>	<p>All buildings designed and built to a minimum BREEAM rating of Excellent. This puts the buildings in the top 10% of non-domestic buildings in terms of environmental, social and economic sustainability.</p> <p>Buildings utilise passive cooling systems with natural ventilation systems. Mechanical cooling only used where it supports clinical use.</p> <p>All building maintenance includes constant optimisation of the Building Management System to ensure efficient operation with annual energy monitoring against energy models.</p> <p>Proactive lifecycle management and intelligent approach to building redecoration to reduce long term resources necessary to maintain the buildings internal environment.</p>
	<p>Waste</p>	<p>Approach to design and construction under the BREEAM Excellent accreditation seeks to minimise waste during construction of the facilities.</p>
	<p>Water</p>	<p>Proactive approach to water management and monitoring by FM providers including regular monitoring of toilet cisterns &amp; taps and quarterly review of legionella controls to minimise water use.</p> <p>Results tracked in annual energy report.</p>
	<p>Land Use</p>	<p>LIFT initiative centered around the efficient use of brownfield sites in deprived inner city areas. Focus on local regeneration and the creation of local health and social centres for these communities.</p>

	General Factors	
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“S”	Social	Comment
	Workforce Diversity	All supply chain partners are required to maintain equal opportunity and family friendly policies
	Safety Management	<p>All supply chain partners are required to be ISO 14001 and 18001 accredited.</p> <p>Project companies maintain an independent H&amp;S consultant to rigorously audit health and safety systems and compliance twice a year.</p> <p>H&amp;S is included as an item on all meeting agendas on the projects. As part of the Liverpool &amp; Sefton group has consistently achieved the RoSPA Gold Award since 2014.</p>
	Customer Engagement	There are monthly client contract meetings and annual tenant and user satisfaction surveys undertaken to gain feedback on the buildings and service provision.
	Communities	The buildings are actively managed community hubs as well as health centres. Local centre management ensures the buildings are available and utilised for a wide variety of uses by local community groups and services providers from citizens advice services to police engagement, and slimming clubs to charity fundraising.
	General Factors	<p>We are currently looking to further develop a structured social engagement framework and programme to ensure opportunities for social support and engagement are optimised.</p> <p>The buildings are usually located on local transport routes to ensure ease of access and reduced environmental impacts of staff and users travel to and from the facilities.</p>

“G”	Governance	Comment
	Structure and Oversight	The projects have a rigorous governance structure in place centered around quarterly board meetings and administration and services linked to clear and structured delegation and reporting.
	Code and Values	<p>The projects have the following policies in place which are reviewed annually:</p> <ul style="list-style-type: none"> <li>- Code of conduct (incl. bribery &amp; corruption)</li> <li>- Health &amp; Safety</li> <li>- Rapid Escalation Plan</li> <li>- Environmental, Social and Governance (ESG)</li> <li>- Cyber Security</li> <li>- Tax</li> </ul>
	Transparency and Reporting	The projects utilise a quarterly a board pack, reporting to the Board of directors on the operational and financial performance of the project and compliance with its obligations and regulation/legislation, including the policies.
	Cyber risk and Systems	The projects cyber security policy requires supply chain partners to have suitable systems in place. The FM providers are typically accredited to the ISO 27001 standard.
	General Factors	The projects are subject to active asset management by the BBGI project directors in line with the groups asset management policy.