













"E"	Environmental	Comment
	<p>Greenhouse gases</p>	<p>The William R. Bennett (WRB) Bridge project is one of the few floating bridges in the world. The project itself is a clean, efficient and healthy transportation project providing the only means for vehicle traffic to cross the Okanagan Lake.</p> <p>The project has a strict no idling policy in order to reduce greenhouse gases and to minimize the use of fossil fuels.</p> <p>In April 2019, the project's street lighting was switched from high pressure sodium to LED lighting. Pedestrian pathway lights were upgraded to LED in December 2019 thereby reducing the carbon footprint of the project significantly.</p>
	<p>Waste</p>	<p>The Operator recycles as much waste as possible from their own consumables and from debris that is collected along the bridge and adjacent roads, from cardboard to plastics etc.</p> <p>Road debris such as sand, silt and dirt is physically removed from the Bridge prior to performing cleaning activities. This material is disposed of at the spoil pit in West Kelowna and logged.</p> <div data-bbox="812 1413 1458 1883" data-label="Image"> </div> <p><b>Above Photo:</b> Road debris loaded into truck. This routine "drain cleaning" occurs 2 times per year</p>



	<p>Water</p>	<p>Protection of Okanagan Lake and its tributaries is a critical aspect of the day to day operations and maintenance of the project. This begins at the task planning stage with consideration being given to the environmental factors such as product selection, storage and disposal of containers and tools.</p>  <p><b>Photo Above:</b> Pressure washing floor attachment drastically reduces amount of water used</p> <p>Waste water produced as a result of activities such as cleaning is done in a manner that reduces volume and/or is filtered or allowed to separate before being disposed of.</p> <p>All maintenance vehicles have standard spill response equipment which would be deployed by maintenance operators attending accidents when fluid leaks cannot be controlled by conventional methods (absorb all mats / materials, buckets etc.)</p>





		 <p><b>Photo Above:</b> Sample of spill response equipment in all vehicles configured to direct fluids away from drains. Note: large filtration booms are used in similar fashion to photo above to filter wash water during washing activities.</p>
	<p>Land Use</p>	<p>Annually from about mid March to the end of September significant resources are committed to protecting and maintaining the project reclamation areas. The common activities include: noxious weed management, landscaping, drainages system maintenance and watering during long dry stretches.</p>  <p><b>Photo Above:</b> Maintenance Operators adding native shrubs to Wetlands</p>


	<p>General Factors</p>	<p>The WRB Bridge staff have identified a bat and an owl that over the past 10 years have been on, or are currently on, the watch list for at risk species. Since identification bat and owl houses have been installed at strategic locations on the WRB Bridge structure.</p>  <p><b>Above Photo:</b> Osprey pole and perch design built and installed in the WRB Bridge wetlands by WRB Bridge staff.</p>
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"S"	Social	Comment
	Workforce Diversity	The Operator fully supports workforce inclusion and diversity although it is a rather small operational team with around 8 to 9 employees. Currently the Operator have both men and women of all ages.
	Safety Management	The project is proud to consistently meet or exceed the provincial safety performance requirements. The project has not had a lost time or medical aid incident in almost 2 years and has only recorded 1 lost time injury in over 11 years in service.
	Customer Engagement	<p>The management staff at the WRB Bridge maintain productive, professional relationships with the valued stakeholders, customers and communities in general. Management staff are members of various community groups such as the Coordinated Enforcement Group. This group meets monthly and includes RCMP, City officials, Interior Health etc. and are mandated to endure the ongoing safety of the downtown, core and city park.</p> <p>The stakeholder group for the project includes representatives from the City of Kelowna, West Kelowna, School District, BC Transit, RCMP, ambulance and fire departments. WRB staff meet with these stakeholders twice a year and maintain ongoing communications throughout the year. This group is surveyed twice a year and the survey results are used to determine the level of user satisfaction that the Operator is providing. WRB has achieved a user satisfaction rating of 95% or higher since beginning operations and maintenance in 2008.</p>
	Communities	The Operator maintains open lines of communication with the two local communities (Kelowna and West Kelowna). Most interactions are a result of interactions with users on the sidewalks, individual that walk into the office or people contacting us by phone or email. Although most inquires tend to come from concerned users reporting debris or vandalism, several calls a year are from users who were assisted by the maintenance crew and are



		<p>passing on their appreciation.</p> <p>For five straight years the Operator has hosted an annual shoreline clean-up. Recent years have grown to over 40 participants and over 200kgs of garbage collection.</p>  <p><i>Photo Above: 2019 Shoreline clean up group photo</i></p>
	<p>General Factors</p>	<p>Nothing to report at this time/</p>

"G"	Governance	Comment
	Structure and Oversight	The project has a rigorous governance structure in place centered around quarterly board meetings. Project Co management is governed by an authority matrix, which provides for clear guidance on their day-to-day responsibilities and authorities. The Project Co management is led by a General Manager who reports to the board of directors on a regular basis with meetings occurring quarterly.
	Code and Values	<p>Project Co and the Operator have both Code of Conduct and Code of Ethics respectively in place to ensure professional, respectful and ethical behaviour of all staff. In addition the following policies are in place:</p> <ul style="list-style-type: none"> <li>• Health &amp; Safety</li> <li>• Code of Conduct / Anti-Bribery</li> <li>• Environmental and Social Governance</li> <li>• Business resilience and recovery program</li> <li>• Global Tax Compliance</li> <li>• Cyber Security</li> <li>• Whistle blower</li> <li>• Modern day human slavery</li> </ul>
	Transparency and Reporting	<p>The project utilizes a quarterly board pack, reporting to the board of directors on the operational and financial performance of the project and compliance with its obligations and regulation/legislation, including the policies. We have a culture in place whereby errors, threats or opportunities are to be highlighted to the board of directors without further delay.</p> <p>WRB staff complete the annual Code of Ethics training each year and in doing so commit to the SNC-Lavalin corporate policies described in the section above. Every employee develops and submits a Personal Integrity commitments for the year ahead.</p>
	Cyber risk	The Operator continuously performs

	and Systems	information risk analysis and develops mitigating measures. They have a robust and comprehensive IT backup system in place.
	General Factors	Nothing to report at this time.

