













| "E" | Environmental | Comment |
|---|------------------|--|
|  | Greenhouse gases | <p>The company has an active energy reduction program in place. It minimises carbon use through improvement in energy efficiency strategies and low carbon on-site generation. Both the client and the FM Contractor hold ISO 14001 accreditation, which is the international standard that specifies requirements for an effective environmental management system (EMS). Conversion of oil-fired heating plant to natural gas is being actively pursued. Many florescent light fittings have been replaced by LED fittings and that programme is continuing in 2020.</p> |
|  | Waste | Nothing to report at this time. |
|  | Water | <p>The company and its subcontractors have an active water usage reduction programme in place.</p> |
|  | Land Use | Not applicable |
|  | General Factors | <p>South Eastern Regional College, as a Further Education College, is a primary delivery arm for government to ensure that the Northern Irish workforce has the skills to build a successful economy. It operates 8 campuses across Northern Ireland of which three colleges in the eastern part of County Down (Ballynahinch, Downpatrick and Newcastle colleges). These collectively enroll c. 12,000 students.</p> |



| “S” | Social | Comment |
|-----|---------------------|---|
| | Workforce Diversity | <p>Not applicable as the company does not employ any workforce. The management services contractor AvisonYoung has a diversified workforce including male/female and measured by ethnic background.</p> |
| | Safety Management | <p>The company operates a health & safety policy and is annually audited by an independent surveyor. The last audit was in April 2019 with a positive result, and recommendations made are being implemented.</p> |
| | Customer Engagement | <p>The company has periodical operational performance review meetings as well as ad-hoc strategical meetings with senior SERC management. These meetings are attended at least once a year by directors.</p> |
| | Communities | <p>East Down Education Partnership contributed financially to ceremonies in relation to SERC Excellence Awards as well as annual Graduation Ceremonies.</p> |
| | General Factors | <p>Nothing to report.</p> |



| "G" | Governance | Comment |
|---|----------------------------|---|
|  | Structure and Oversight | Project performance is actively monitored through quarterly board meetings, which have been for 100% attended by directors. A board approved ESG policy has been in place. |
|  | Code and Values | Policies are in place in respect of: <ul style="list-style-type: none"> • Health & Safety (H&S); • Code of conduct incl. anti-bribery; • Rapid escalation plan; • Environmental, Social and Governance (ESG); • Cyber Security; and • Tax. |
|  | Transparency and Reporting | The company directors review on a quarterly basis comprehensive board reports, including both general project management and financial management. |
|  | Cyber risk and Systems | The company operates a cyber security policy, which includes the cyber risks elements and IT systems of the external management services provider. |
|  | General Factors | Directors have an active discussion with the management services provider each quarter on further improving project performance and in between board meetings when there is a specific reason. Furthermore, directors meet at least once a year with client's representatives to learn directly client views on the project and developments at its end and discuss plans for future improvement. |



