






"E"	Environmental	Comment
	Greenhouse gases	<p>The project comprises of two buildings: the Westland municipal office and the town hall building. The company is responsible for the energy consumption of building related services (heating and cooling, ventilation and catering equipment). The facility produces electricity through the use of photovoltaic panels providing for the majority of electricity usage and heating of water.</p> <p>A combination of cold/heat storage and high-quality insulation leads to zero gas consumption within the whole facility.</p>
	Waste	<p>The company operates a policy to minimise waste, and ensure a high degree of waste separation before it gets processed by a specialised waste-treatment company.</p>
	Water	Nothing to report at this time.
	Land Use	Not applicable.
	General Factors	<p>The project comprises of two buildings in the Westland Municipality in the Netherlands. One town hall building for public services by local government which houses the local government administration and political parties, and one municipal office building. The two buildings have a size of c. 12,000m².</p>

"S"	Social	Comment
	Workforce Diversity	Not applicable as the company doesn't employ any workforce.
	Safety Management	The project is operated in compliance with strict Dutch safety regulations.
	Customer Engagement	The company has periodic operational performance review meetings with the client, as well as an annual strategic liaison meeting.
	Communities	As part of the initial bid during the tender process, the company committed to apply an active social return components in the way it operates the project. This has become a contractual obligation to employ (through the FM sub-contractor) staff from the area which has suffered long-term unemployment. Over 48% of services (catering and cleaning in particular) is provided by the employment of these affected people. Hiring is done via Patijnenburg, which is a 'social return employer', located in the Westland municipality. In 2018 this translated into social services provided for a value of in excess of €200k.
	General Factors	The company has a contractual obligation to purchase, to the extent possible, all products for catering from local suppliers based within the municipality. As per policy, whenever possible, the company purchases fresh ingredients which qualify as organic / sustainable, e.g. fair trade products.

"G"	Governance	Comment
	Structure and Oversight	Project performance is actively monitored through quarterly board meetings. A board approved ESG policy is in place.
	Code and Values	With the introduction of a new MSA provider effective 1 st January 2020 we will develop and implement all required policies to comply with BBGI standards by mid-2020 at the latest.
	Transparency and Reporting	The company directors review on a quarterly basis comprehensive board reports, including both general project management and financial management reports.
	Cyber risk and Systems	As per comment on Code and Values above.
	General Factors	Directors have an active discussion with the management services provider each quarter on further improving project performance and in between board meetings when there is a specific reason.

