
















"E"	Environmental	Comment
	Greenhouse gases	<p>The Canada Line LRT project itself is a clean, efficient and healthy public transportation option servicing one of the busiest transportation corridors in Greater Vancouver. Ridership in 2019 averaged 133,280 passengers per day or over 48 million annually.</p> <p>The project has a strict no idling policy in order to reduce greenhouse gases and to minimize the use of fossil fuels.</p>
	Waste	<p>The Operator recycles as much waste as possible from their own consumables and from debris that is collected along the railway and stations. From cardboard to plastics, etc. A comprehensive waste management program has been established. The following report represents the 2019 waste collection:</p> <p>Recycling incentive for 2019:</p> <ul style="list-style-type: none"> <li>• Refundable bottles and cans</li> <li>• Lead Acid Batteries - 9277 lbs.</li> <li>• 16 Plastic Drums - 352 lbs.</li> <li>• Lights/Metal/Electrical etc. - 892 lbs.</li> <li>• Plastic Film - 259 lbs</li> <li>• Scrap Ferrous Metal - 1428 lbs</li> </ul>
	Water	<p>The train wash waste water is discharged to the Iona Wastewater Facility and is being tested monthly for compliance with City of Vancouver permit requirements. There have been no violations in 2019 and the Canada Line is in full compliance.</p>
	Land Use	<p>No changes to land use.</p> <p>Canada Line is committed to no inadvertent spills adversely affecting the environment. A community garden has been created at the OMC for employees to plant and grow their own vegetables and flowers.</p>

		<p>Externally, Canada Line continues to be a catalyst for significant growth and densification of walkable residential and commercial developments within close proximity to Canada Line stations.</p>
	<p>General Factors</p>	<p>The Canada Line actively monitors noise along the corridor and surrounding neighbourhoods. Monthly testing is conducted to confirm levels are within the guidelines of the Concession Agreement.</p> <p>When levels are exceeded, a work order is generated and track or wheel grinding is scheduled.</p> <p><b>Rail Condition Noise Levels:</b>  <b>Maximum allowable level as specified in Concession Agreement: 86dBA on elevated Guideway</b>          No limits were exceeded.</p> <p><b>Rail Condition Noise Exception List:</b>  <b>Maximum allowable level as specified in Concession Agreement: 86dBA on elevated Guideway</b>          One area exceeded limit by .5dBA. Track grinding has been scheduled.</p> <p><b>Wheel Condition Noise Levels:</b>  <b>Maximum allowable level as specified in Concession Agreement: 80dBA</b>          All measured data were within the Concession Agreement.</p> <p><b>Stationary Train Noise Levels:</b>  <b>Maximum allowable level as specified in Concession Agreement: Interior 68dBA, exterior 75dBA</b>          All interior and exterior levels were within the Concession Agreement.</p>

“S”	Social	Comment
	Workforce Diversity	The Operator has a diverse workforce. The Co-President and CFO of the Canada Line project is the Chair of the BC Women’s Infrastructure Network to help promote and support women in infrastructure.
	Safety Management	The project is proud to consistently exceed Provincial safety performance requirements.
	Customer Engagement	The Canada Line project holds regular meetings with TransLink, City of Vancouver and other agencies such as TSBC and Transit Police to promote collaboration, coordination and integration of operations with municipalities and local contractors to ensure seamless operations, maximum efficiencies and minimize disruption to the travelling public.
	Communities	<p>The Operator works closely with all communities in the area. During the year Project Co has made the following contributions:</p> <ul style="list-style-type: none"> <li>• Good Night Out: Non-profit organization founded out of an awareness of the links between alcohol consumption and sexual aggression. The donated amount was used to purchase one year’s worth of supplies for the team that works midnight to 4 am.</li> <li>• Canadian Mental Health: Non-profit organization that facilitates access to the resources people require to maintain and improve mental health and community integration, build resilience, and support recovery from mental illness.</li> <li>• Pathways to Education: Pathway to Education provides youth from low-income communities with the resources they need to graduate from high school and break the cycle of poverty.</li> </ul>
	General Factors	As part of its Art Program, Canada Line exhibited works from “Arts Umbrella” students. The installations featured both darkroom and digital photography practices created by two classes of students aged 13 to 19 during the fall session at Arts Umbrella. Students worked to interrupt the theme and unpack how darkroom and digital photography intersect and complement each other.



"G"	Governance	Comment
	Structure and Oversight	<p>The project has a rigorous governance structure in place centered around quarterly board meetings. Project Co management is governed by an authority matrix, which provides for clear guidance on their day-to-day responsibilities and authorities. The Project Co management led by two Co-Presidents who report to a board of directors on a regular basis with meetings to take place quarterly.</p>
	Code and Values	<p>The project has various policies in place, amongst others:</p> <ul style="list-style-type: none"> <li>- Health &amp; Safety</li> <li>- Financial Internal Controls</li> <li>- Purchasing policy</li> <li>- Signing Authority and Delegated Authority</li> <li>- Reporting Fraud</li> <li>- Payroll</li> <li>- Employee Expense Account</li> <li>- Corporate Code of Conduct</li> <li>- Communication Policy</li> </ul>
	Transparency and Reporting	<p>The project utilises a quarterly board pack, reporting to the board of directors on the operational and financial performance of the project and compliance with its obligations and regulation/legislation, including the policies. We have a culture in place whereby errors, threats or opportunities are to be highlighted to the board of directors without further delay.</p>
	Cyber risk and Systems	<p>The Canada Line project has retained an external IT service provider to ensure that appropriate IT security measures are in place and regular security updates to systems are undertaken. A complete security assessment was undertaken in 2017.</p> <p>Cyber security insurance market is monitored on an annual basis to determine whether coverage and cost is appropriate for Project Co.</p>

	General Factors	Nothing to report at this time.
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